

TENNESSEE REGULATORY AUTHORITY



Ron Jones, Chairman
Deborah Taylor Tate, Director
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460 James Robertson Parkway
Nashville, Tennessee 37243-0505

November 14, 2005

Mr Mark H. Desmond, President & CEO
United Way of Metropolitan Nashville
250 Venture Circle
Nashville, Tennessee 37228

**RE: Petition of United Way of Metropolitan Nashville for N11 Allocation
TRA Docket No. 03-00383**

Dear Mr Desmond.

This letter will acknowledge that your letter, filed on October 5, 2005 concerning the expansion of the United Way of Metro Nashville's 2-1-1 area, has been filed in Docket No. 03-00383 for informational purposes. Please be advised that the docket that has been opened to provide funding from the Tennessee Regulatory Authority ("Authority") to assist in expanding 2-1-1 coverage in Tennessee (Docket No. 04-00342) is currently on hold at the request of Tennessee Alliance of Information and Referral Systems ("TNAIRS") No further action is anticipated in that docket until TNAIRS furnishes additional information that has been requested by the Authority.

Should you desire to expand the 2-1-1 service area of Metro Nashville to include additional calling areas, a new Petition should be filed with the Authority requesting the additional counties. Upon receipt of this Petition a new docket will be opened to consider this request.

Also, please note that 2-1-1 service for several counties listed in your letter has already been requested by Helping Hands Home Assistance, Inc. ("Helping Hands") in Docket No. 05-00141 Should you have concerns regarding allocation of 2-1-1 to Helping Hands in that docket, you may want to consider filing a petition to intervene in Docket No. 05-00141 Any petition for the expanded area and any request to intervene should be directed to Chairman Ron Jones, with the requisite number of copies and filing fee. In accordance with the TRA rules, submit either thirteen (13) written copies in addition to the original or four (4) written copies and an electronic version on disc.

Very truly yours,

J. Richard Collier / gas w/ perm.

J. Richard Collier
General Counsel

cc: Darlene Standley, Chief of Utilities Division
Docket No. 03-00383

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